

Supplement to the Official Journal of the European Union Info and online forms: http://simap.ted.europa.eu

### CONTRACT AWARD NOTICE

Results of the procurement procedure Directive 2014/24/EU

# SECTION I: CONTRACTING AUTHORITY

### I.1) Name and addresses

(please identify all contracting authorities responsible for the procedure)

Official name: Stadt Wien – Wiener Wohnen Kundenservice GmbH			National registration number:	
Postal address: Medwedweg 14, Unit 5				
Town: Wien	NUTS code: AT	Postal code: 1110	Country: Austria	
Contact person: RA Mag. Silvia Feßl			Telephone: +43 1515100	
E-mail: wrwks-telefonie@wolftheiss.com			Fax: +43 151510-25	
Internet address(es) Main address: (URL) Address of the buyer p	https://www.wienerwohnen. profile: (URL)	at/		

### I.2) Joint procurement

□ The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

 $\Box$  The contract is awarded by a central purchasing body

# I.4) TYPE OF THE CONTRACTING AUTHORITY

- □ Ministry or any other national or federal authority, including their regional or local subdivisions
- □ National or federal agency/office
- Regional or local authority
- Regional or local agency/office

- $\square$  Body governed by public law
- European institution/agency or international organisation
- ☑ Other: Ausgelagerter Rechtsträger der Stadt Wien

### I.5) MAIN ACTIVITY

□ General public services	$\mathbf{\overline{e}}$ Housing and community amenities
□ Defence	□ Social protection
□ Public order and safety	$\square$ Recreation, culture and religion
Environment	□ Education
Economic and financial affairs	$\Box$ Other activity:
Health	

# SECTION II: OBJECT

### **II.1)** Scope of the procurement

II.1.1) Title: Rahmenvereinbarung über diverse Telefonie-Dienstleistungen für die Stadt Wien –	Reference
Wiener Wohnen Kundenservice GmbH	number:VIE-
	WWKS/TELE

II.1.2) Main CPV-Code: 64210000 Supplementary CPV-Code: [][][][][][][][][]]

**II.1.3) Type of contract** • Works • Supplies • Services

**II.1.4)** Short description: Rahmenvereinbarung über diverse Telefonie-Dienstleistungen für die Stadt Wien – Wiener Wohnen Kundenservice GmbH.

II.1.6) Information about lots

This contract is divided into lots o yes o no

# **II.1.7**) Total value of the procurement (excluding VAT)

Value: [11639931,32] (Please give the total value of the procurement. For information about individual contracts, please use section V)

or

Lowest offer: [] / Highest offer:[] taken into consideration

Currency: EUR

(for framework agreements – total maximum value for their entire duration)

(for dynamic purchasing systems – value of contract(s) not included in previous contract award notices)

(for contracts based on framework agreements, if required - value of contract(s) not included in previous contract award notices)

# II.2) Description

II.2.1)TITLE:	
II.2.2) Additional CPV code(s)	
Main CPV code:64210000 Supplementary CPV-Code: [ ][ ][ ][ ][ ][ ][ ][ ][ ]	
Main CPV code:64212000 Supplementary CPV-Code: [ ][ ][ ][ ][ ][ ][ ][ ][ ]	
Main CPV code:64213000 Supplementary CPV-Code: [][][][][][][][][][]]	
Main CPV code:64215000 Supplementary CPV-Code: [ ][ ][ ][ ][ ][ ][ ][ ]	
Place of performance NUTS code: AT Main site or place of performance: Wien	
<b>II.2.4) Description of the procurement:</b> Rahmenvereinbarung über diverse Telefonie-Dienstleistunger Wiener WohnenKundenservice GmbH. (nature and quantity of works, supplies or services or indication of needs and requirements)	n für die Stadt Wien –
II.2.5) Award criteria	
Quality criterion	

Name: Umsetzungskonzept / Weighting: 20

Name: Servicequalität / Weighting: 15

Cost criterion

Price

Price – Weighting: 65

### II.2.11) Information about options

Options:

Description of options:

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds 🔵 yes 💿 no

Identification of the project:

### II.2.14) Additional information:

### SECTION IV: PROCEDURE IV.1) Description

### IV.1.1) Type of procedure

- Open procedure
  - □ Accelerated procedure:

Justification:

Restricted procedure

□ Accelerated procedure:

Justification:

Competitive procedure with negotiation

□ Accelerated procedure:

Justification:

Competitive dialogue

Innovation partnership

 Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below(please complete Annex D1)

# IV.1.3) Information about a framework agreement or a dynamic purchasing system

☑ The procurement involves the establishment of a framework agreement

A dynamic purchasing system was set up

#### IV.1.6) Information about electronic auction

 $\Box$  An electronic auction has been used

# IV.1.8) Information about the Government Procurement Agreement (GPA)

### IV.2) Administrative information

### IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: 2019/S 038–085770

(One of the following:Prior information notice used as a call for competition; Contract notice; Voluntary ex ante transparency notice)

### IV.2.8) Information about termination of dynamic purchasing system

 $\square$  An electronic auction has been used:

# IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

# SECTION V: AWARD OF CONTRACT Contract No:[] Lot No:[] Title:

A contract/lot is awarded 
ves on no

### V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

• Other reasons (discontinuation of procedure)

Notice reference: [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ]( year and document number)

### V.2) Award of contract

Date of conclusion of the contract:28/11/2019 (dd/mm/yyyy)

Number of tenders received: [3]

Number of tenders received from SMEs: [] (SME – as defined in Commission Recommendation 2003/361/EC) Number of tenders received from tenderers from other EU Member States: [] Number of tenders received from tenderers from non-EU Member States: [] Number of tenders received by electronic means: [3]

The contract has been awarded to a group of economic operators of yes on no

Official name: A	A1 Telekom Austria AG	National registration number:			
Postal address:	Lassallestraße 9		•		
Town: Wien	NUTS code: AT	Postal code: 1020	Country: Austria		
E-mail:	•	•	Telephone:		
Internet address	::(URL)		Fax:		
The contractor	is an SME 💿 yes 💿 no				
or Lowest offer: [] Currency: [][]] (for framework (for dynamic pu	agreements – total maximum rchasing systems – value of	consideration a value for this lot) contract(s) for this lot not inclu	ided in previous contract award notices) ract(s) for this lot not included in previous contract		
V.2.5) Informa	tion about subcontracting				
□ Value or pr	oportion likely to be subcom	tracted to third parties:			
	tion likely to be subcontract VAT: [] Currency: [][][]	ed to third parties			
	%				

### VI.3) Additional information

VI.4) Procedures for review					
VI.4.1) Review body					
Official name: Verwaltungsgericht Wien					
Postal address: Muthgasse 62					
Town: Wien	Town: Wien		al code: 1190	Country: Austria	
E-mail: post@vgw.wien.gv.at		Tele	Telephone: +43 1/4000/38500		
Internet-Address:(URL) http://www.verwaltungsgericht.wien.gv.at/		Fax	Fax: +43 1/4000/99/38529		
VI.4.2) Body responsible for mediation procedures	5	·			
Official name:					
Postal address:					
Town:	Postal code: Country: Austria		L		
E-mail:	Telephone:				
Internet-Address:(URL)	Fax:				
VI.4.3) Review procedure Precise information on deadline(s) for review procedure	es:				
VI.4.4) Service from which information about the 1	review procedure may	y be obtai	ned		
Official name:					
Postal address:					
Town:	Postal code: Country: Austria		L		
E-mail:	Telephone:				
Internet-Address:(URL)	Fax:				

VI.5) Date of dispatch of this notice: (dd/mm/yyyy) (dd/mm/yyyy) 28/11/2019

# Annex D1 – General procurement

Justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union

Directive 2014/24/EU

(please select the relevant option and provide an explanation)

- 1. Justification for the choice of the negotiated procedure without prior publication of a call for competition in accordance with Article 32 of Directive 2014/24/EU
  - □ No tenders or no suitable tenders/requests to participate in response to:
    - open procedure
    - restricted procedure
  - □ The products involved are manufactured purely for the purpose of research, experiment, study or development under the conditions stated in the directive (for supplies only):
  - 🗖 The works, supplies or services can be provided only by a particular economic operator for the following reason:

- absence of competition for technical reasons
- procurement aiming at the creation or acquisition of a unique work of art or artistic performance
- oprotection of exclusive rights, including intellectual property rights
- Extreme urgency brought about by events unforeseeable for the contracting authority and in accordance with the strict conditions stated in the directive:
- □ Additional deliveries by the original supplier ordered under the strict conditions stated in the directive:
- New works/services, constituting a repetition of existing works/services and ordered in accordance with the strict conditio stated in the directive:
- □ Service contract to be awarded to the winner or one of winners under the rules of a design contest:
- □ Procurement of supplies quoted and purchased on a commodity market:
- □ Purchase of supplies or services on particularly advantageous terms:
  - from a supplier which is definitively winding up its business activities
  - from the liquidator in an insolvency procedure, an arrangement with creditors or a similar procedure under national laws and regulations
- 2. Other justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union

□ The procurement falls outside the scope of application of the directive:

### **3.Explanation**