

Supplement to the Official Journal of the European Union Info and online forms: http://simap.ted.europa.eu

CONTRACT NOTICE

Directive 2014/24/EU

SECTION I: CONTRACTING AUTHORITY

I.1) Name and addresses

(please identify all contracting authorities responsible for the procedure)

Official name: COVID-19 Finanzierungsagentur des Bundes GmbH			National registration number:	
Postal address: Taborstraße 1-3 OG 14				
Town: Wien	NUTS code: AT13	Postal code: 1020	Country: Austria	
Contact person:			Telephone: +43 1245003265	
E-mail: katharina.trettnak-hahnl@kwr.at			Fax:	
Internet address(es) Main address: (URL) www.cofag.at Address of the buyer profile: (URL)				

I.2) Joint procurement

□ The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

□ The contract is awarded by a central purchasing body

I.3) Communication

• The procurement documents are available for unrestricted and full direct access, free of charge, at:

(URL) https://www.auftrag.at/etender.aspx?action=SHOW&ID=0680bc11-a788-4a2c-8054-be3b9ffbe578

Access to the procurement documents is restricted. Further information can be obtained at:

(URL)

Additional information can be obtained from

the abovementioned address

another address:

Contact Service from the further information

Official name: KWR Karasek Wietrzyk Rechtsanwälte GmbH National registration number:

Postal address: Fleischmarkt 1 3. Stock

Town: Wien	NUTS code: AT13	Postal code: 1010	Country: Austria
Contact person:			Telephone:
E-mail: katharina.trettnak-hahnl@kwr.at			Fax:

Internet address(es) Main address: (URL) www.kwr.at

Address of the buyer profile: (URL)

Tenders or requests to participate must be submitted

electronically via:

(URL) www.auftrag.at

to the abovementioned address

to the following address:

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at:

(URL)

I.4) TYPE OF THE CONTRACTING AUTHORITY

- ☐ Ministry or any other national or federal authority, including their regional or local subdivisions
- □ National or federal agency/office

- $\hfill\square$ Body governed by public law
- $\hfill\square$ European institution/agency or international organisation
- ☑ Other: COVID-19 Finanzierungsagentur des Bundes

- □ Regional or local authority
- \square Regional or local agency/office

I.5) MAIN ACTIVITY

□ General public services	□ Housing and community amenities
□ Defence	□ Social protection
□ Public order and safety	\Box Recreation, culture and religion
Environment	□ Education
Economic and financial affairs	\Box Other activity:
□ Health	

SECTION II: OBJECT II.1) Scope of the procurement

II.1.1) Title: Fixkostenzuschuss-Hotline, Leistungen Call Center	Reference number: Fixkostenzuschuss- Hotline, Leistungen Call Center
II.1.2) Main CPV-Code: 79512000 Supplementary CPV-Code: [][][][][][][][][]]	
II.1.3) Type of contract O Works O Supplies O Services	
II.1.4) Short description: Fixkostenzuschuss-Hotline, Leistungen Call Center	
 II.1.5) Estimated total value Value excluding VAT: Currency: (for framework agreements or dynamic purchasing systems – estimated total maximum value for the framework agreement or dynamic purchasing system) 	e entire duration of the
 II.1.6) Information about lots This contract is divided into lots yes ● no Tenders may be submitted for all lots maximum number of lots : one lot only Maximum number of lots that may be awarded to one tenderer: 	
The contracting authority reserves the right to award contracts combining the following lots or g	groups of lots:

II.2) Description

II.2.1) Title: Fixkostenzuschuss-Hotline, Leistungen Call Center			
II.2.2) Additional CPV code(s) Additional CPV code: [][].[][].[][].[][] Supplementary CPV code: [][][][][][][]]			
II.2.3) Place of performance NUTS code: AT13 Main site or place of performance: Wien			
II.2.4) Description of the procurement: Fixkostenzuschuss-Hotline, Leistungen Call Center (nature and quantity of works, supplies or services or indication of needs and requirements)			
II.2.5) Award criteria			
Criteria below			
Price is not the only award criterion and all criteria are stated only in the procurement documents			
II.2.6) Estimated value Value excluding VAT:[] Währung:[][][] (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot)			
II.2.7) Duration of the contract, framework agreement or dynamic purchasing system Duration in months[] or Duration in days: or Start: 23/07/2020 / End: 30/06/2021			
✓ This contract is subject to renewal			
Description of renewals: Vgl Ausschreibungsunterlagen			
II.2.9) Information about the limits on the number of candidates to be invited Envisaged number of candidates: [] or Envisaged minimum number: [] / Maximum number: [] Objective criteria for choosing the limited number of candidates:			
II.2.10) Information about variants			
□ Variants will be accepted			
II.2.11) Information about options ✓ Options			
Description of options: Vgl Ausschreibungsunterlagen			
II.2.12) Information about electronic catalogues Tenders must be presented in the form of electronic catalogues or include an electronic catalogue			
II.2.13) Information about European Union funds			
The procurement is related to a project and/or programme financed by European Union funds 🔘 yes 💿 no			
Identification of the project:			
II.2.14) Additional information:			

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Vgl Ausschreibungsunterlagen

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

List and brief description of selection criteria:

Minimum level(s) of standards possibly required:

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

List and brief description of selection criteria:

Minimum level(s) of standards possibly required:

III.1.5) Information about reserved contracts

The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons

The execution of the contract is restricted to the framework of sheltered employment programmes

III.2) Conditions related to the contract

III.2.1) Information about a particular profession(only for service contracts)

 \Box Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision:

III.2.2) Contract performance conditions:

III.2.3) Information about staff responsible for the performance of the contract

🔽 Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

SECTION IV: PROCEDURE

IV.1) Description

- IV.1.1) Type of procedure
- Open procedure
 - Accelerated procedure:

Justification: Dringlichkeit der zu beschaffenden Leistungen

- Restricted procedure
 - □ Accelerated procedure:

Justification:

- Competitive procedure with negotiation
 - □ Accelerated procedure:
 - Justification:
- Competitive dialogue
- Innovation partnership

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

- Framework agreement with a single operator
- Framework agreement with several operators
- Envisaged maximum number of participants to the framework agreement:

The procurement involves the setting up of a dynamic purchasing system

□ The dynamic purchasing system might be used by additional purchasers

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

🗖 Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation (only for competitive procedures with negotation)

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.6) Information about electronic auction

 \square An electronic auction will be used

Additional information about electronic auction:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement 🔘 yes 💿 no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [][][][]/S [][][-[][][][][][][][][]] (One of the following: Prior information notice; Notice on a buyer profile)

IV.2.2) Time limit for receipt of tenders or requests to participate Date: (dd/mm/yyyy) 06/07/2020 Local time: (hh:mm) 10:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates Date:(dd/mm/yyyy)

IV.2.4) Languages in which tenders or requests to participate may be submitted DE

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: (dd/mm/yyyy) or Duration in months: [] (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: (dd/mm/yyyy)06/07/2020 Local time: (hh:mm)10:05 Place: Information about authorised persons and opening procedure:

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) Information about recurrence

This is a recurrent procurement • no ves Estimated timing for further notices to be published:

VI.2) Information about electronic workflows

□ Electronic ordering will be used

Electronic invoicing will be accepted

□ Electronic payment will be used

VI.3) Additional information

VI.4) Procedures for review

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VI.4.1) Review body					
Official name: Bundesverwaltungsgericht					
Postal address: Erdbergstraße 192 – 196					
Town: Wien		Postal code:	1030 Country: Austria		
E-mail: einlaufstelle@bvwg.gv.at		Telephone: +	Telephone: +43 1/60149/0		
Internet-Address:(URL) https://www.bvwg.gv.at/		Fax: +43 711	Fax: +43 71123/8891541		
VI.4.2) Body responsible for mediation p	procedures				
Official name:					
Postal address:					
Town:	Postal code:		Country: Austria		
E-mail:	Telephone:	Telephone:			
Internet-Address:(URL)	Fax:	Fax:			
VI.4.3) Review procedure Precise information on deadline(s) for review	v procedures:				
VI.4.4) Service from which information a	about the review procedu	e may be obtair	ned		
Official name:					
Postal address:					
Town:	Postal code:		Country: Austria		
E-mail:	Telephone:	Telephone:			
Internet-Address:(URL)	Fax:	Fax:			

VI.5) Date of dispatch of this notice: (dd/mm/yyyy):19/06/2020

It is the contracting authority's/contracting entity's responsibility to ensure compliance with European Union law and any applicable laws.