

**Supplement to the Official Journal of the European Union**Info and online forms: <http://simap.ted.europa.eu>**CONTRACT NOTICE – UTILITIES**

Directive 2014/25/EU

SECTION I: CONTRACTING AUTHORITY**I.1) Name and addresses**

(please identify all contracting authorities responsible for the procedure)

Official name: RailNetEurope		National registration number: ZVR-Nr. 533991259	
Postal address: Oelzeltgasse 3/9			
Town: Wien	NUTS code: AT	Postal code: 1030	Country: Austria
Contact person:		Telephone: +43 66488424805	
E-mail: vojkan.stefanovic@rne.eu		Fax:	
Internet address(es) Main address: (URL) www.rne.eu Address of the buyer profile: (URL)			

I.2) Joint procurement☐ The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

☐ The contract is awarded by a central purchasing body**I.3) Communication**

<input checked="" type="radio"/> The procurement documents are available for unrestricted and full direct access, free of charge, at (URL) https://www.auftrag.at/etender.aspx?action=SHOW&ID=df5eca9f-ab13-4856-8aaa-9f3381d2721c <input type="radio"/> Access to the procurement documents is restricted. Further information can be obtained at (URL)
Additional information can be obtained from <input checked="" type="radio"/> the abovementioned address <input type="radio"/> another address
Tenders or requests to participate must be submitted <input checked="" type="checkbox"/> electronically via: (URL) www.auftrag.at <input type="radio"/> to the abovementioned address <input type="radio"/> to the following address
<input type="checkbox"/> Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: (URL)

I.6) MAIN ACTIVITY

<input type="checkbox"/> Production, transport and distribution of gas and heat	<input type="checkbox"/> Postal services
<input type="checkbox"/> Electricity	<input checked="" type="checkbox"/> Railway services

<input type="checkbox"/> Extraction of gas and oil	<input type="checkbox"/> Urban railway, tramway, trolleybus or bus services
<input type="checkbox"/> Exploration and extraction of coal and other solid fuels	<input type="checkbox"/> Port-related activities
<input type="checkbox"/> Water	<input type="checkbox"/> Airport-related activities
	<input type="checkbox"/> Other:

SECTION II: OBJECT

II.1) Scope of the procurement

II.1.1) Title: RailNetEurope (www.rne.eu) is an association set up by a majority of European Rail Infrastructure Managers and Allocation Bodies (more than 35 members). In order to improve our software solutions' quality of service, simplify hosting and operations management processes and support future expansions, we would like to migrate complete data center to the cloud.	Reference number: IT_2020_DC
II.1.2) Main CPV-Code: 72410000 Supplementary CPV-Code: [] [] [] [] [] [] [] [] [] []	
II.1.3) Type of contract <input type="radio"/> Works <input type="radio"/> Supplies <input checked="" type="radio"/> Services	
II.1.4) Short description: In order to improve our software solutions' quality of service, simplify hosting and operations management processes and support future expansions, we would like to migrate complete data center to the cloud. Therefore, the Subject of Services is cloud hosting and managed services. The supplier must keep the future IT landscape in good working order, free from defects that the virtual machines are running smoothly and functioning properly in accordance with levels of performance set in the tender documents. The service management methods shall be based on the concept of ITIL and are described hereafter.	
II.1.5) Estimated total value Value excluding VAT: Currency: (for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of the framework agreement or dynamic purchasing system)	
II.1.6) Information about lots This contract is divided into lots <input type="radio"/> yes <input checked="" type="radio"/> no Tenders may be submitted for <input type="radio"/> all lots <input type="radio"/> maximum number of lots : <input type="radio"/> one lot only <input type="checkbox"/> Maximum number of lots that may be awarded to one tenderer: <input type="checkbox"/> The contracting authority reserves the right to award contracts combining the following lots or groups of lots:	

II.2) Description

II.2.1) Title: RailNetEurope (www.rne.eu) is an association set up by a majority of European Rail Infrastructure Managers and Allocation Bodies (more than 35 members). In order to improve our software solutions' quality of service, simplify hosting and operations management processes and support future expansions, we would like to migrate complete data center to the cloud.	
II.2.2) Additional CPV code(s) Additional CPV code: [] [] [] [] [] [] [] [] [] [] Supplementary CPV code: [] [] [] [] [] [] [] [] [] []	
II.2.3) Place of performance NUTS code: AT Main site or place of performance: Place of delivery: Vienna	
II.2.4) Description of the procurement: In order to improve our software solutions' quality of service, simplify hosting and operations management processes and support future expansions, we would like to migrate complete data center to the cloud. Therefore, the Subject of Services is cloud hosting and managed services. The supplier must keep the future IT landscape in good working order, free from defects that the virtual machines are running smoothly and functioning properly in accordance with levels of performance set in the tender documents. The service management methods shall be based on the concept of ITIL and are described hereafter. The supplier shall provide: - Virtual machines from a cloud provider of their choice - Migration of the existing RNE data center - 24/7 – Monitoring and incident management - Service desk for RailNetEurope - Maintenance according to ITIL principles described hereinafter - Regularly maintained technical documentation - Regular reporting on performance issues, incidents and bugfixes/patches	

(nature and quantity of works, supplies or services or indication of needs and requirements; for supplies only – state whether tenders are requested for purchase, lease, rental, hire purchase or any combination of those)

II.2.5) Award criteria

- ☐ Criteria below
- ☒ Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: [] Währung: [] [] []

(for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of this lot)

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months [] or Duration in days:

or Start: 01/01/2021 / End: 31/12/2023

- ☒ This contract is subject to renewal

Description of renewals: The Contracting Entity has the unilateral right (option right) to extend the framework agreement twice beyond this term for two (2) years each time (term option) as it sees fit. It does so by issuing a unilateral declaration to this effect to the framework agreement partner.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: []

or Envisaged minimum number: [] / Maximum number: []

Objective criteria for choosing the limited number of candidates:

II.2.10) Information about variants

- ☐ Variants will be accepted

II.2.11) Information about options

- ☐ Options

Description of options:

II.2.12) Information about electronic catalogues

- ☐ Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds ☐ yes ☒ no

Identification of the project:

II.2.14) Additional information:

ABSCHNITT III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See Documents for Participation - Clause 10.

III.1.2) Economic and financial standing

- ☒ Selection criteria as stated in the procurement documents

List and brief description of selection criteria:

Minimum level(s) of standards possibly required:

III.1.3) Technical and professional ability

- ☒ Selection criteria as stated in the procurement documents

List and brief description of selection criteria:

Minimum level(s) of standards possibly required:
III.1.4) Objective rules and criteria for participation List and brief description of rules and criteria: See Documents for Participation - Clause 10.
III.1.5) Information about reserved contracts <input type="checkbox"/> The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons <input type="checkbox"/> The execution of the contract is restricted to the framework of sheltered employment programmes
III.1.6) Deposits and guarantees required:
III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them: Payment arrangements will be defined in the tendering documents.
III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded:

III.2) Conditions related to the contract

III.2.1) Information about a particular profession (only for service contracts) <input type="checkbox"/> Execution of the service is reserved to a particular profession Reference to the relevant law, regulation or administrative provision:
III.2.2) Contract performance conditions:
III.2.3) Information about staff responsible for the performance of the contract <input type="checkbox"/> Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

SECTION IV: PROCEDURE

IV.1) Description

IV.1.1) Verfahrensart <input type="radio"/> Open procedure <input type="radio"/> Restricted procedure <input checked="" type="radio"/> Negotiated procedure with prior call for competition <input type="radio"/> Competitive dialogue <input type="radio"/> Innovation partnership
IV.1.3) Information about a framework agreement or a dynamic purchasing system <input checked="" type="checkbox"/> The procurement involves the establishment of a framework agreement <input checked="" type="radio"/> Framework agreement with a single operator <input type="radio"/> Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 0 <input type="checkbox"/> The procurement involves the setting up of a dynamic purchasing system <input type="checkbox"/> The dynamic purchasing system might be used by additional purchasers In the case of framework agreements, provide justification for any duration exceeding 8 years:
IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue <input checked="" type="checkbox"/> Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.6) Information about electronic auction

☐ An electronic auction will be used

Additional information about electronic auction:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement ☐ yes ☒ no

IV.2) Administrative information**IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [] [] [] [] / S [] [] [] - [] [] [] [] [] []

(One of the following: Periodic indicative notice – utilities; Notice on a buyer profile)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: (dd/mm/yyyy) 23/03/2020 Local time: (hh:mm) 12:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 06/04/2020

IV.2.4) Languages in which tenders or requests to participate may be submitted

EN

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: (dd/mm/yyyy)

or Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: (dd/mm/yyyy) Local time: (hh:mm) Place:

Information about authorised persons and opening procedure:

SECTION VI: COMPLEMENTARY INFORMATION**VI.1) Information about recurrence**

This is a recurrent procurement ☒ no ☐ yes

Estimated timing for further notices to be published:

VI.2) Information about electronic workflows

☐ Electronic ordering will be used

☐ Electronic invoicing will be accepted

☐ Electronic payment will be used

VI.3) Additional information**VI.4) Procedures for review****VI.4.1) Review body**

Official name: Bundesverwaltungsgericht

Postal address: Erdbergstraße 192 – 196

Town: Wien

Postal code: 1030

Country: Austria

E-mail: einlaufstelle@bvwg.gv.at

Telephone: +43 1601490

Internet-Address:(URL) www.bvwg.gv.at

Fax:

VI.4.2) Body responsible for mediation procedures		
Official name:		
Postal address:		
Town:	Postal code:	Country: Austria
E-mail:	Telephone:	
Internet-Address:(URL)	Fax:	
VI.4.3) Review procedure		
Precise information on deadline(s) for review procedures:		
VI.4.4) Service from which information about the review procedure may be obtained		
Official name:		
Postal address:		
Town:	Postal code:	Country: Austria
E-mail:	Telephone:	
Internet-Address:(URL)	Fax:	

VI.5) Date of dispatch of this notice: (dd/mm/yyyy)24/02/2020

It is the contracting authority's/contracting entity's responsibility to ensure compliance with European Union law and any applicable laws.